



EZ-Track App Manual

2022

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1. INTRODUCTION

The **EZ-Track** mobile app turns any Android or iOS device into a GPS tracker!

Our app can be installed on any mobile device, including smartphones and tablets, running either the Android or iOS operating systems. This new app eliminates the need to spend money on a GPS tracking device and installation. It provides an alternative solution to Partners who need to manage entry-level tracking projects with a limited budget.

Once the app is installed on a mobile device, and the activation code added, the exact location of the mobile device is transmitted over a data connection to the platform and displayed in real-time on the live tracking page. The app also transfers speed and directional information and can track the distances of individual trips.

The mobile devices running the app are fully integrated with a customer's account on the platform and are included in all the relevant reports. In the same view in the platform, a fleet manager can see all of the vehicles, assets and IoT devices being tracked, including the new ones running the app on a mobile device.

1.1. BENEFITS

Apart from the commercial benefits, the mobile app also provides the following operational benefits:

- | | |
|-----------------------------------|---|
| Trials with Prospects | Allows telematics service provider partners to easily demonstrate their vehicle tracking services and quickly run trials with potential customers without installing hardware. |
| <u>Customizable Inputs</u> | The mobile app also includes four customizable, multipurpose inputs for configuring workflow processes for workforce management and operational compliance purposes. For example, a fleet manager can use the app to allow its drivers to designate specific trips for business or private purposes. The app can also be used to monitor the movements of a construction worker and track the time spent at designated sites. |
| Temporary Drivers | The mobile app eliminates the need for a GPS tracking device to be installed in a driver's vehicle. Instead, drivers can download the Sa-track/3Dtrack mobile app on their mobile phones or tablets. Fleet managers can leverage this capability by using temporary drivers for one-time trips or during periods that require increased driver presence throughout the year. Temporary drivers are displayed on the tracking tab of the platform as part of the normal fleet of a company. |

2. DOWNLOAD

The app can be downloaded on the Google Play store for Android operating systems, and on the App Store for iOS operating systems. Follow the links below to start your download.



2.1. MINIMUM REQUIREMENTS

The minimum requirements to run the mobile app are detailed below.

Android Supported from Android version 10.0 and later.

iOS Supported from iOS version 8.0 and later.

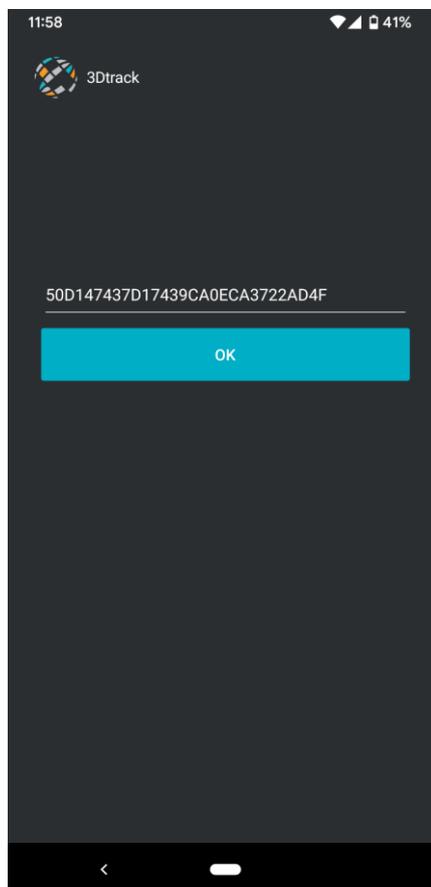
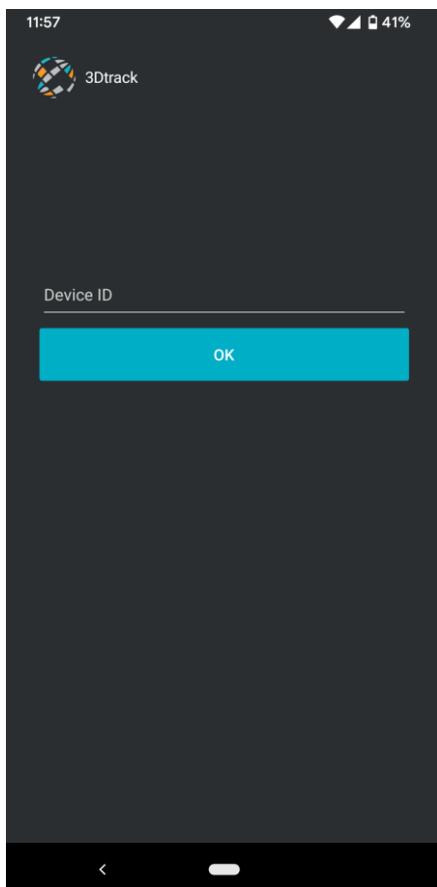
3. GETTING STARTED

3.1. MOBILE APP SETUP

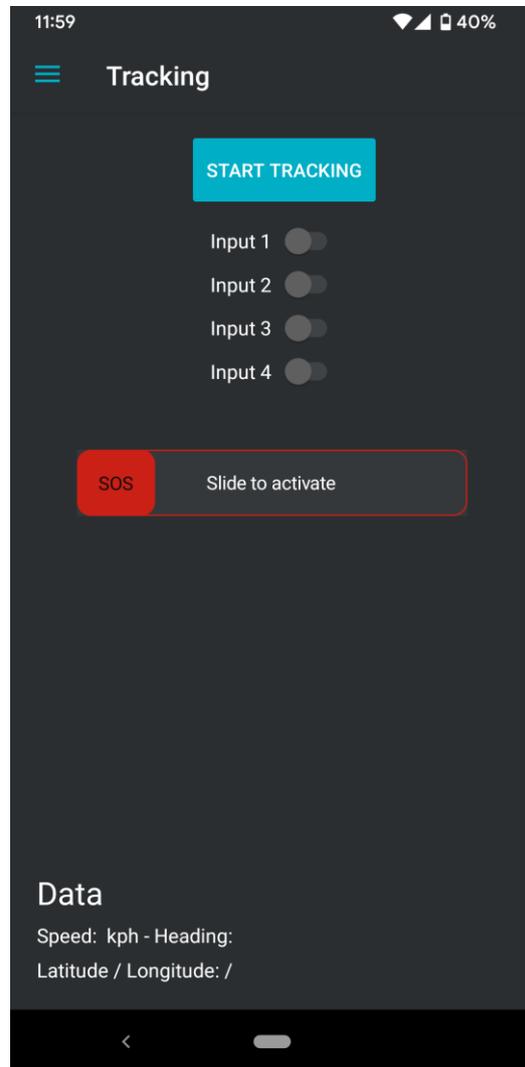
3.1.1. ACTIVATE THE MOBILE APP

Once a user has confirmed that their mobile device meets the [minimum requirements](#), they can proceed to [download](#) the **Satrack/3Dtrack** mobile app and enter the [activation code](#).

Open the **Satrack/3Dtrack** mobile app and enter the activation code in the Device ID field. Click on OK.

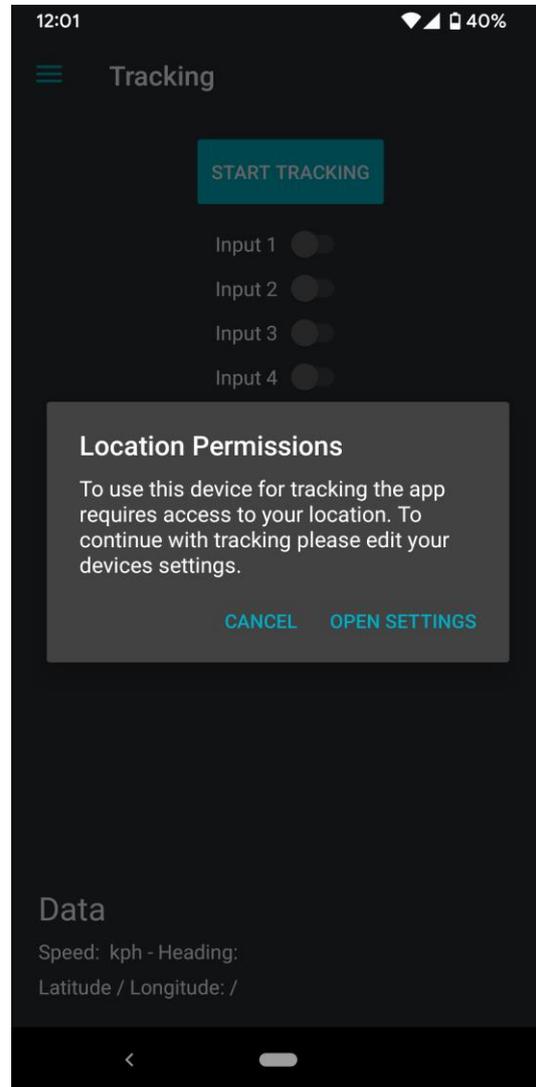
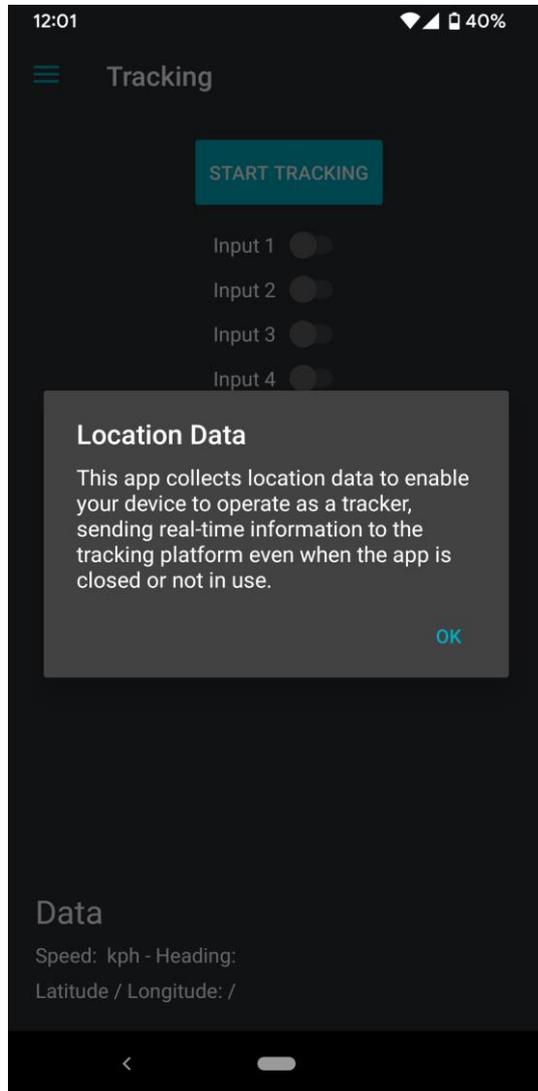


The **Satrack/3Dtracking** GDPR statement will be displayed. Scroll down to read the entire statement and click on AGREE. This will open the **Satrack/3Dtrack** mobile app on the main Tracking tab.



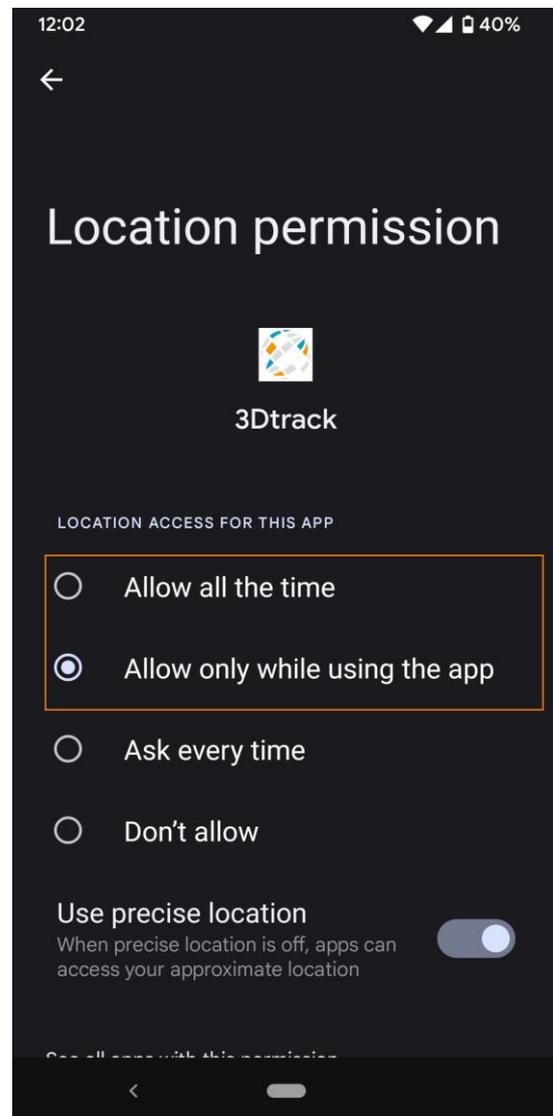
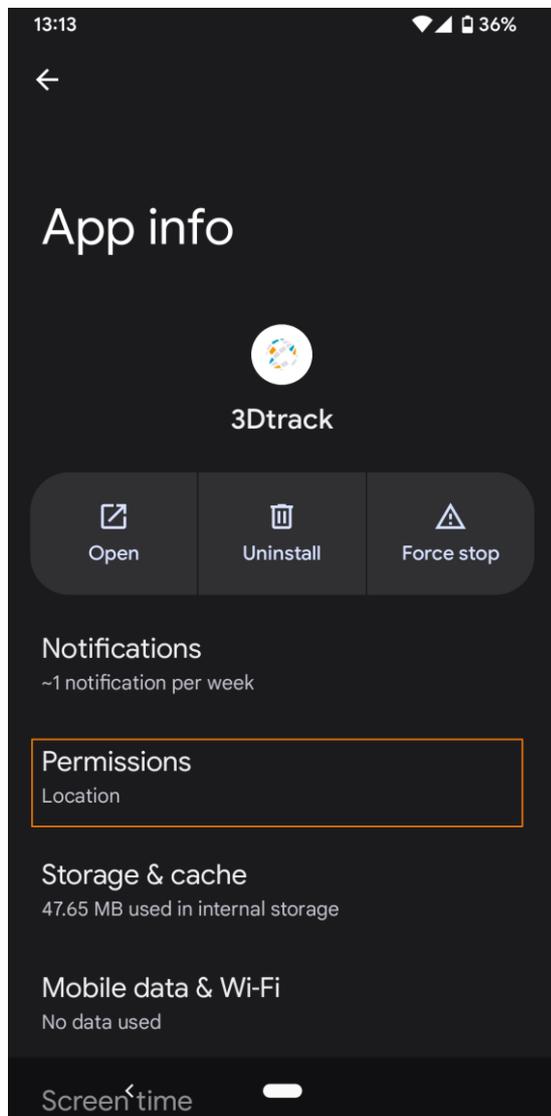
The **Satrack/3Dtrack** mobile app requires certain permissions to be enabled on a mobile device in order for the mobile app to successfully send location data to the **Satrack/3Dtracking** platform.

When the **Satrack/3Dtrack** mobile app is opened, it will prompt users to enable location permissions on their mobile device. Click on OK and then on OPEN SETTINGS to enable location permissions on the mobile device.



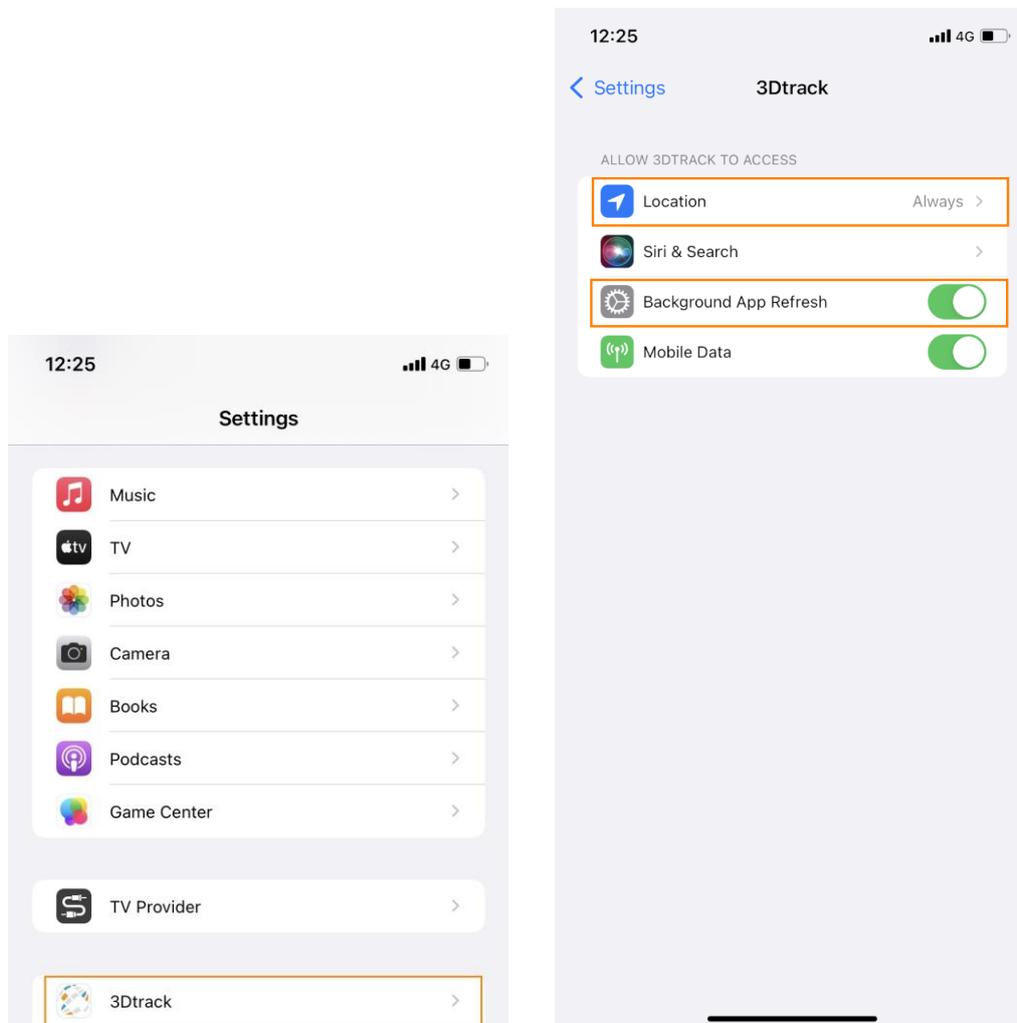
The App Permission settings for iOS and Android are set up differently.

Android Navigate to settings on the Android mobile device. Click on the Apps folder and locate the **Satrack/3Dtrack** app. Open the **3Dtrack** app and select the Permissions folder. Click on Location to select when location access is allowed for the **Satrack/3Dtrack** mobile app.



iOS

Navigate to settings on the iOS mobile device. Scroll down the app list and click on the **Satrack/3Dtrack** app to display the available settings. Click on Location and set the location to Always. Click on the Background App Refresh slider to enable this setting. Depending on the iOS mobile device, the Background App Refresh may automatically be disabled when the mobile device enters low power mode. In this case, the mobile device must be recharged in order to continue using the **Satrack/3Dtrack** app.

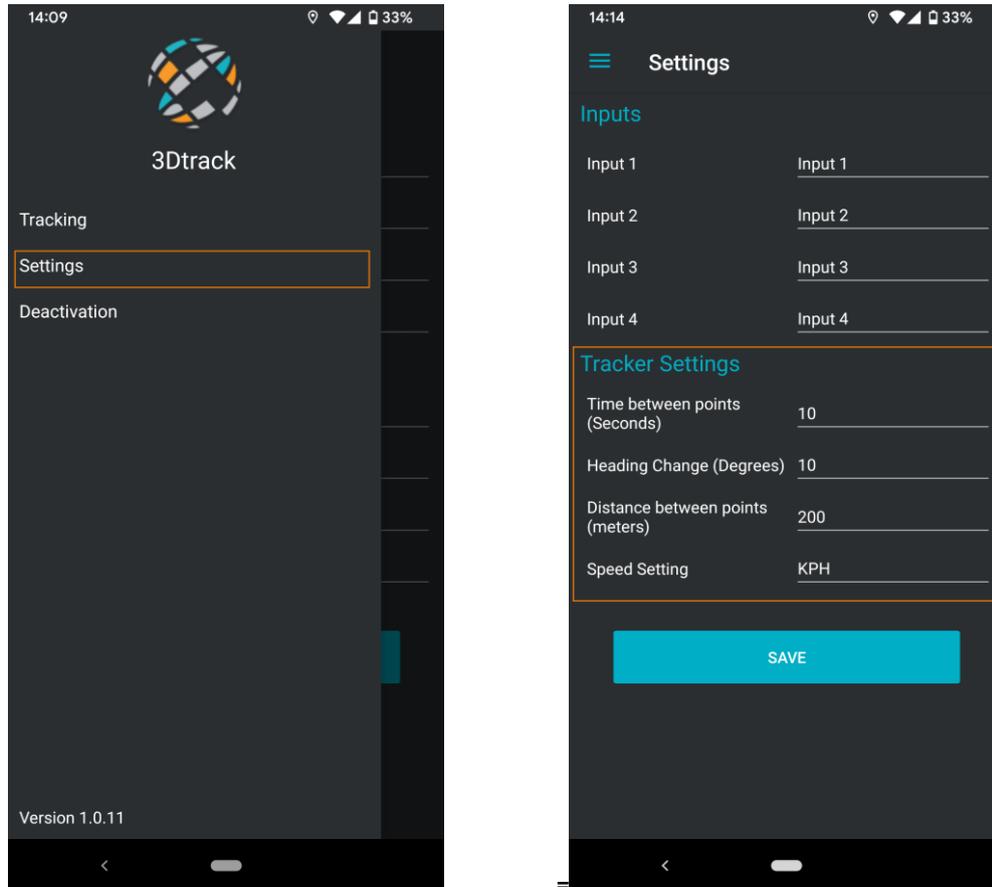


3.1.2. SETTINGS

3.1.2.1. TRACKER SETTINGS

To access the Tracker Settings click on the  icon in the top left corner of the screen and select the Settings tab. The Tracker Settings allow users to define the reporting interval of the **Satrack/3Dtrack** app. Users can set the time between points, the degrees on which the heading must change, the distance between position points and the speed measurement unit. When any of these parameters are met, the **Satrack/3Dtrack** app sends a data point to the platform.

For example, if the Time Between Points is set to 10 seconds, and the Heading Change Degrees are met before the 10 seconds, the **Satrack/3Dtrack** app will send a data point to the platform. The same happens when the Distance Between Points parameter is met before the 10 seconds.



The following tracker settings can be customized:

Time between points (Seconds)

The time between points is the number of seconds between each position point sent to the **Satrack/3Dtracking** platform (reporting interval).

Heading Change (Degrees)

The heading change is the number of degrees the mobile device must turn in order for the **Satrack/3Dtrack** app to send a data point to the **Satrack/3Dtracking** platform.

Distance between points (meters)

The distance between points is the number of meters the mobile device must travel between each position point to send a data point to the **Satrack/3Dtracking** platform.

Speed Setting

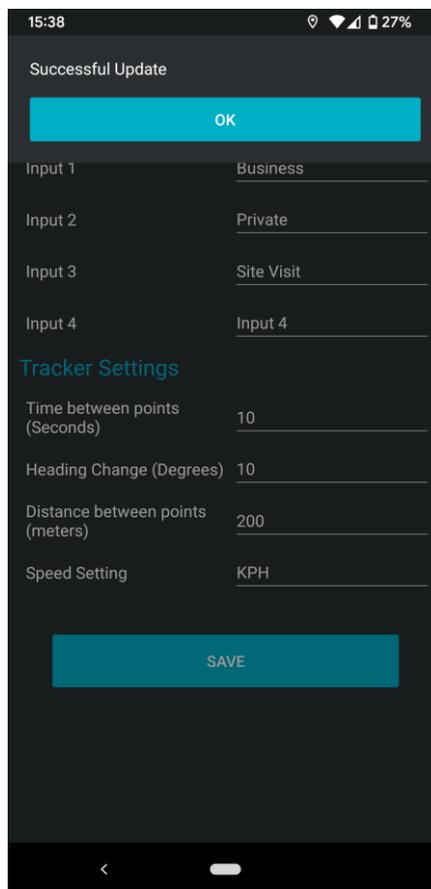
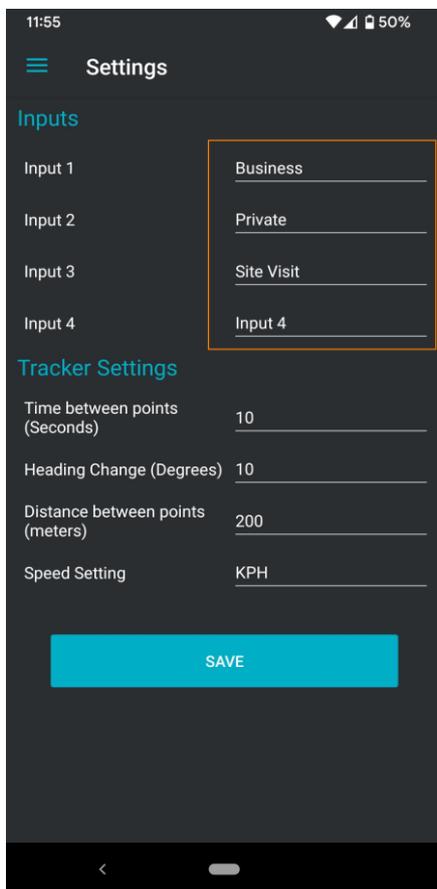
The speed setting is the measurement unit of the speed that is sent to the **Satrack/3Dtracking** platform (KPH or MPH).

3.1.3. INPUTS

The **Satrack/3Dtrack** mobile app offers four customizable user-defined inputs that can be [toggled](#) to active or inactive by clicking on the button next to the input. The custom names of the inputs are set on the Settings tab in the **Satrack/3Dtrack** mobile app. Once the custom names are set on the **Satrack/3Dtrack** app, Partner users must create the relevant user-defined inputs on the unit in the **Satrack/3Dtracking** platform.

Comprehensive summaries of toggled input data are available on reports in the **Satrack/3Dtracking** platform. Users can identify the location, duration, start and end times of toggled inputs. The **Satrack/3Dtracking** platform also offers alerts that trigger on the status change of an input. Alert notifications are sent to users in real-time via email or SMS.

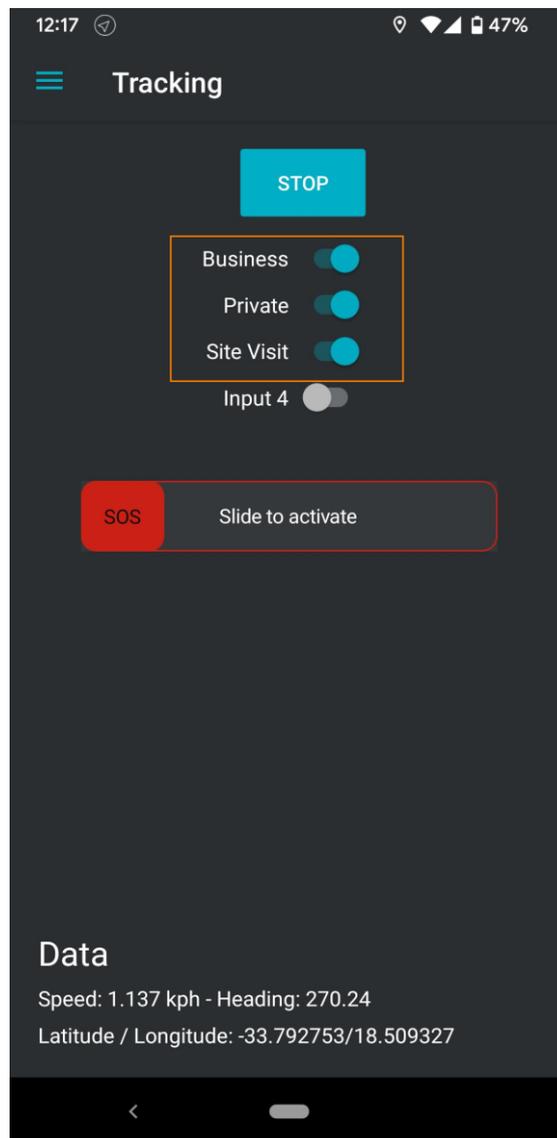
To set the custom names of the inputs, click on the  icon in the top left corner of the screen and select the Settings tab. Click on the text field next to each input to add a custom name. Clicking on  will store the changes and the **Satrack/3Dtrack** app will display a successful update message.



Navigate to the Tracking tab to view the updated custom input names.



Click on the button next to each input to activate the input. When an input is activated on the **Satrack/3Dtrack** mobile app, the color of the button changes and the button slides to the right.

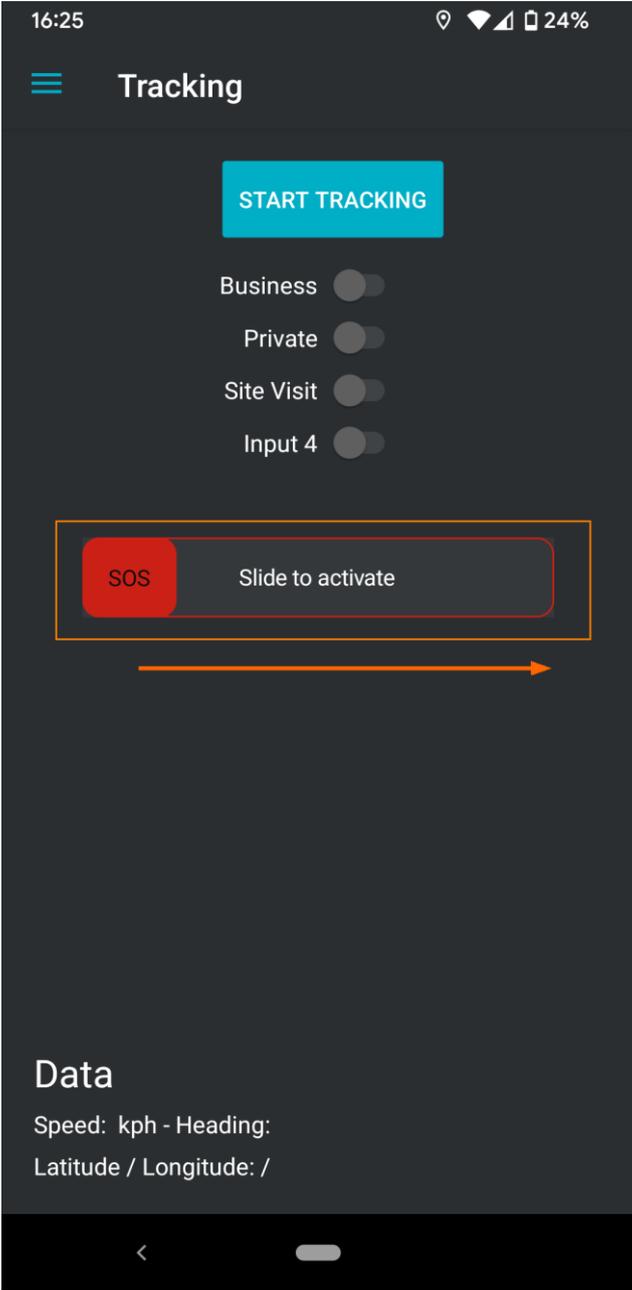


3.1.1.4. PANIC

The **Satrack/3Dtrack** mobile app offers one system-defined input that can be [toggled](#) to active or inactive by sliding the SOS button to the right. Partner users must create Panic as a system-defined input on the unit in the **Satrack/3Dtracking** platform.

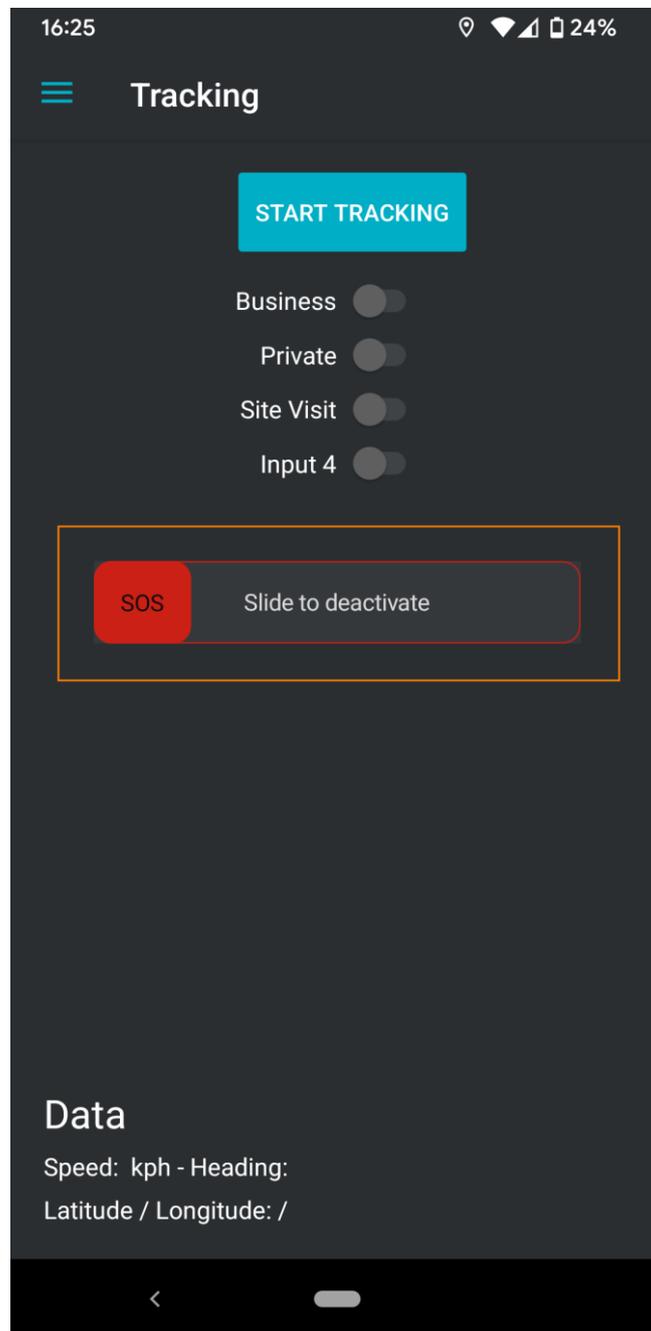
Comprehensive summaries of the toggled Panic input are available on reports in the **Satrack/3Dtracking** platform. Users can identify the location, duration, start and end times of toggled Panic inputs. The **Satrack/3Dtracking** platform also offers alerts that trigger when the Panic is activated. Alert notifications are sent to users in real-time via email or SMS.

By default, the Panic (SOS button) is deactivated. The text on the button will ask the user to slide to activate.



To activate the Panic, click on the red SOS button and slide the button to the right. When activated, the Panic button flashes on the **Satrack/3Dtrack** mobile app screen until it is deactivated.

Slide the red SOS button to the right again, to deactivate the panic.

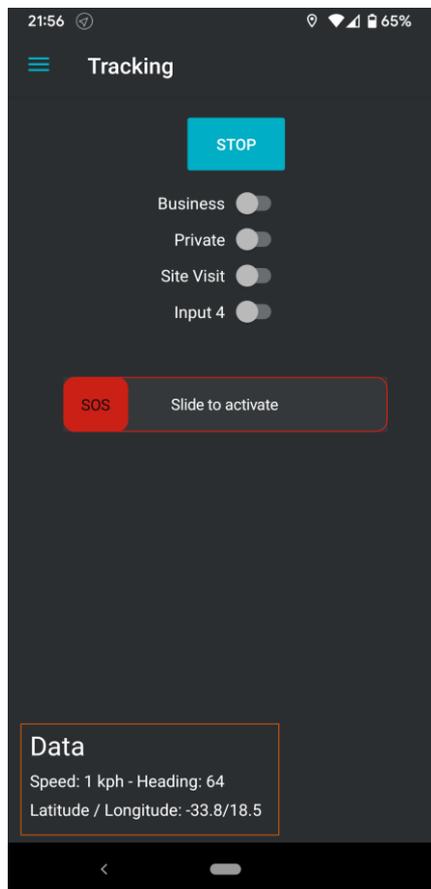
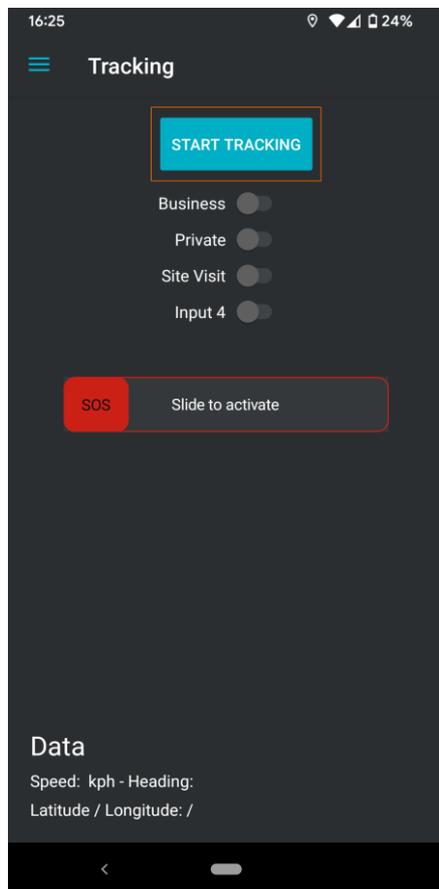


4. START TRACKING

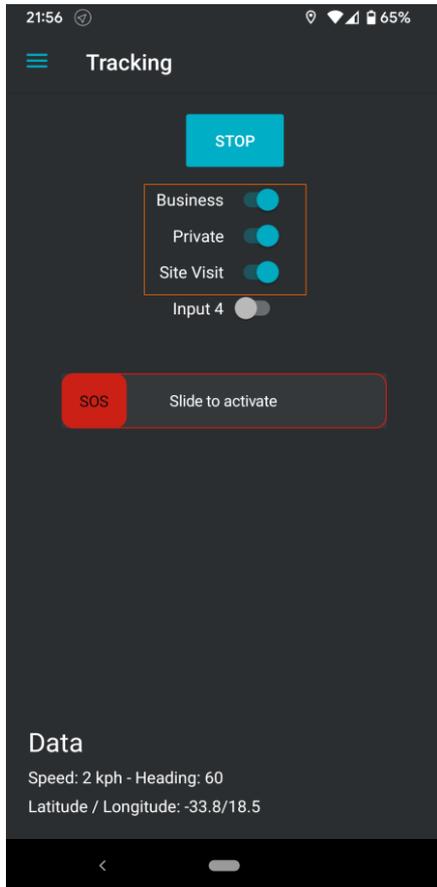
Partner users must ensure that a [tracking device](#) and [unit](#) are created on the platform, and the [activation code](#) of the tracking device [entered](#) on the relevant mobile app. Once this has been done, users are able to start tracking with the app.

Users must click on the Start Tracking button in order for the **Satrack/3Dtrack** app to start sending data to the platform. The [inputs](#) and [panic](#) can only be toggled when the app is sending data. Toggling any of the inputs or panic while the app is not sending data will not affect the inputs on the platform. The state (active or inactive) of the inputs or panic are only sent to the 3Dtracking platform once a user clicks on **START TRACKING**.

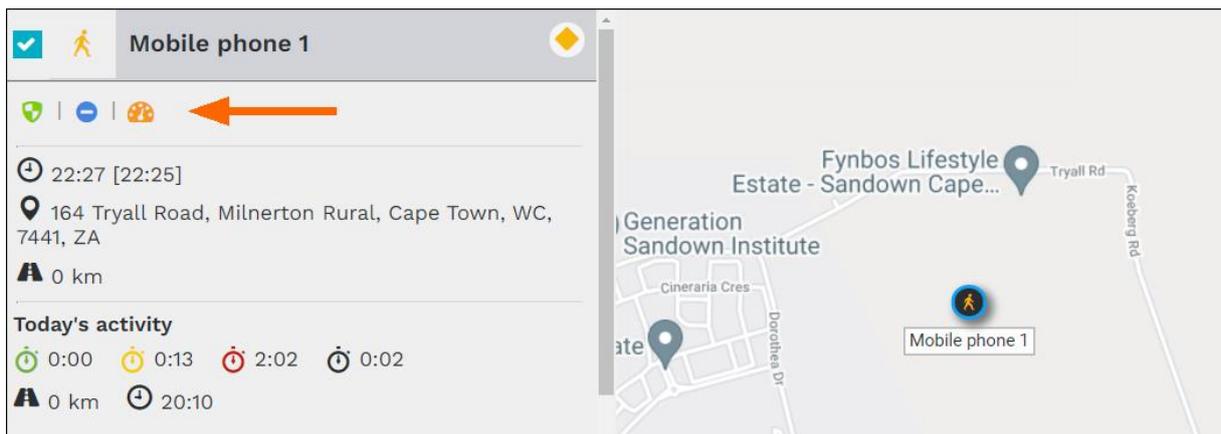
To start using the **Satrack/3Dtrack** mobile app click on the **START TRACKING** button on the Tracking tab. The Data section at the bottom of the Tracking screen will display data for the speed, heading and coordinates of the mobile device.



Click on the button next to any of the inputs to activate them in real-time on the **Satrack/3Dtracking** platform.

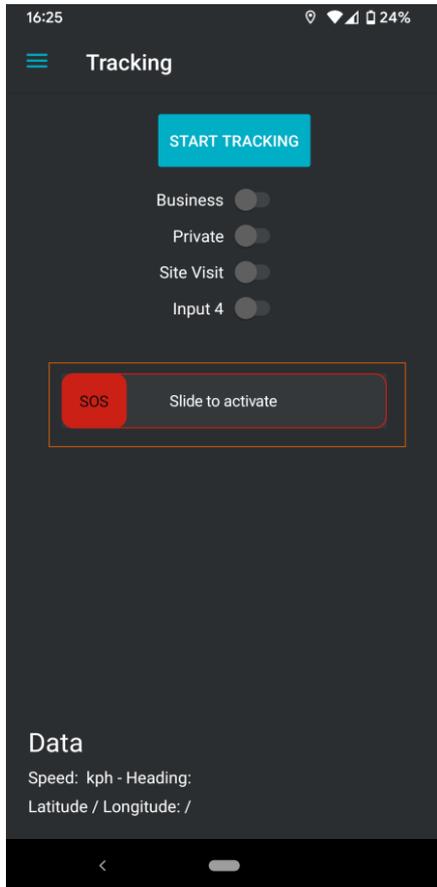


The **Satrack/3Dtracking** platform displays the activated inputs. Users are able to generate reports and trigger alerts on the **Satrack/3Dtracking** platform, based on the status of the inputs.

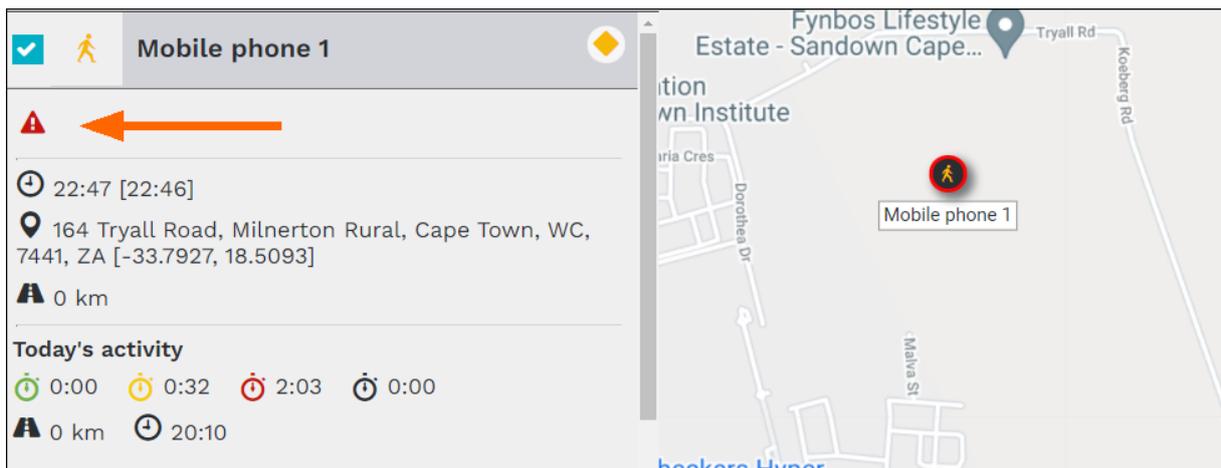


To deactivate the inputs, click on the button next to each of the active inputs on the **Satrack/3Dtrack** mobile app.

To activate the Panic, click on the red SOS button and slide the button to the right. When activated, the Panic button flashes on the **Satrack/3Dtrack** mobile app screen until it is deactivated.



The **Satrack/3Dtracking** platform displays the activated panic. Users are able to generate reports and trigger alerts on the platform, based on the status of the panic.



To deactivate the panic, slide the SOS button to the right on the **Satrack/3Dtrack** mobile app.